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Direct Line/Ligne directe : (613) 563-7000

April 3, 2008

Mayor Lois E. Jackson  
The Corporation of Delta  
4500 Clarence Taylor Crescent  
Delta, BC  
V4K 3E2

Dear Mayor Jackson:

Subject: Aircraft routings over Delta, BC

Thank you for your letter of March 13, 2008.

I can confirm that the adjustments that NAV CANADA outlined in its 90 day review of the Vancouver Airspace Study provided to you and other members of Council on January 8, 2008, have been implemented as promised and in the timeframes promised.

We too continue to receive some complaints from residents of south Delta but the vast majority of these concern aircraft on routes that were always in place. Some residents seemed to be under the impression that we would be routing all aircraft away from the Tsawwassen area beginning in February, which as you know was never the case.

Aircraft arriving to YVR from the south for runways 08, eastbound and southbound aircraft departing runways 26, and westbound aircraft departing runways 08 have traditionally crossed Tsawwassen.

The majority of complaints from Tsawwassen area residents are not about aircraft on arrival to YVR but are about either aircraft departing YVR or local general aviation aircraft associated with Boundary Bay Airport. We are not receiving complaints from the Tsawwassen area regarding aircraft on arrival to runways 26 on the GRIZZ STAR, which, as you know, was the only new route in this area as a result of our May 2007 airspace changes.

The noise monitoring that was conducted over a two week period in November 2007 captured noise from aircraft and found the noise levels from aviation to be moderate, generally in the 55 to 62 dBA range. Higher levels, at 70 and 71 dBA were found to be the result of Asian bound aircraft that departed runway 08 overnight. Since January, new procedures have been in place so that between the hours of midnight and 6:00 am each day, NAV CANADA air traffic controllers route these aircraft south of Tsawwassen peninsula before turning them westward. This will have mitigated the noise levels for residents but not eliminated it.

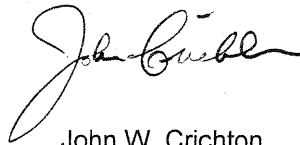
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Complaints received from residents regarding aircraft on flight paths that are historical are being acknowledged by our Customer Service Centre and retained. However, we are not intending to initiate another review to examine the relocation of routes that have been in place for many years and were not altered as part of our May 2007 airspace changes.

I would suggest that complaints received by the City be referred directly to the Vancouver Airport Authority Noise Management Line ((604) 207-7097 or email: [noise@yvr.ca](mailto:noise@yvr.ca)) with a copy to NAV CANADA Customer Service ((800) 876-4693 or [service@navcanada.ca](mailto:service@navcanada.ca)).

Thank you again for your continued interest in this issue on behalf of Delta residents.

Sincerely,



John W. Crichton  
President & Chief Executive Officer  
NAV CANADA

JWC/mb

c.c.: Hon. Lawrence Cannon, P.C., M.P., Minister of Transport, Infrastructure and Communities  
John Cummins, MP Delta-Richmond East  
Larry Berg, President and CEO, Vancouver International Airport Authority  
George V. Harvie, Chief Administrative Officer, Corporation of Delta